



Texas Commission on Environmental Quality
CERTIFICATE OF DELIVERY OF PUBLIC NOTICE TO CUSTOMERS

Public Water System (PWS) name: CITY OF PALM VALLEY
PWS ID (7-digit number required): TX0310027
Type of violation: TREATMENT TECHNIQUE
Quarter/Year of violation: quarter 3, 2020

The PWS named above has distributed the Public Notice (PN) for the type of violation and time periods listed above by:

Mail or direct delivery, to bill-paying customers as required by 30 TAC §290.122(c)(2)(A) - community systems; and

The information contained in this public notification is correct and complies with required public notification content in accordance with 30 TAC §290.122; and

Make an adequate good-faith effort to reach non-bill paying consumers by appropriate methods (check all below that apply):

- Posting the PN on the internet at www. palmvalleytx.com
- Mailing the PN to postal patrons within the service area that do not receive a bill
- Advertising the PN in news media
- Publication of PN in local newspaper
- Post PN in public places
- Delivery of multiple copies to single bill addresses serving several persons
- Email notification
- Delivery to community organizations

Date of Delivery to Customers: N/A

"I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fines and imprisonment for knowing violations."

Certified by: Name (Print) Rosendo Flores Title: Waterworks Supervisor
Phone: (956) 423-8384
Signature: Rosendo Flores Date: Jan. 7, 2021

Mail a copy of this completed form, AND a copy of the Public Notices given to your customers to:

TCEQ - Drinking Water Special Functions Section, MC - 155,
Attn: Public Notice
P. O. Box 13087
Austin, TX 78711-3087

**Mandatory Public Notification Language
Notice of Drinking Water Treatment Technique Violation(s)**

CITY OF PALM VALLEY TX0310027 has violated the treatment technique requirements set by Texas Commission on Environmental Quality (TCEQ) in Title 30, Texas Administrative Code (30 TAC), Section 290, Subchapter F. Public water systems are required to properly disinfect water before distribution, maintain acceptable disinfection residuals within the distribution system, monitor the disinfectant residual at various locations throughout the distribution system, and report the results of that monitoring to the TCEQ on a quarterly basis.

Inadequately treated water may contain disease-causing organisms. These organisms include bacteria, viruses, and parasites which can cause symptoms such as nausea, cramps, diarrhea, and associated headaches. During AUGUST AND SEPTEMBER, 2020, sufficient levels of chlorine residual were not met in more than five percent (5%) of monthly samples.

The following actions are being taken to address this issue:

Daily flushing of 31 fire hydrants throughout the city in order to increase chlorine residual.

<corrective actions>

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

If you have questions regarding this matter, you may contact Rosendo Flores at

956 423 8384.

<area code + phone number>

<water system official's name>

Posted/Delivered on.

Jan 8, 2021

<Date posted>

Instructions for Preparing the Required Public Notice:

Recopy mandatory language above and insert the underlined information in the spaces indicated.

Public Notice Delivery Timelines:

The initial public notice shall be issued as soon as possible, but in no case later than 30 days. Repeat public notice shall be issued every 90 days for as long as the violation persists. All notifications require the attached Certificate of Delivery due 10 days from the posting date of the above notice.

Refer to 30 TAC §290.122 for additional information on Public Notification.