



Waste Connections Service Has Begun

The new garbage service has begun on January 1st, 2023, with the first pickup date being Wednesday, January 4th, 2023. City hall has received various frequently asked questions regarding this new service. Below is the list of the most asked questions and their corresponding answers.

1. **What is the cost of this service?**
 - a. For residential 96-gallon containers the cost is \$20.70 monthly. For additional containers, it is \$11.50 monthly for each additional container.
 - b. For commercial dumpsters the pricing varies on the size of the container and the pickup frequency chosen.
2. **How will the cost be billed to the residents/citizens of Palm Valley?**
 - a. The waste service fee will be added to the monthly water bill. There is no additional or separate invoice that will be sent.
3. **How many days will Waste Connections pick up trash?**
 - a. For residential accounts, it is a once-a-week pickup service on Wednesdays.
 - b. For commercial accounts, it depends on the pickup frequency chosen. (Between 1-5 days per week)
4. **When can I put the trash out?**
 - a. The containers can be put out as early as 7 p.m. on Tuesday night. They are required to be out by 7 a.m. on Wednesday to be serviced that day due to the start time of pickups.
5. **Can I cancel waste service and keep the water account open?**
 - a. No since the ordinance and franchise agreement require 100% City participation. As long as a water account is open and active, it will be billed the waste service fee and be provided the waste service.
6. **What do I do with the extra debris and brush?**
 - a. At the moment, there is a quarterly roll off container scheduled in March where you can dispose of any additional debris/bulky items at no cost. The City is working on implementing a monthly brush/debris pickup soon. We will distribute the information/details when we have them available.
7. **Can I use a different/personal container?**
 - a. Waste connections will only service the provided containers. If additional containers are needed, contact City Hall to submit the request.
8. **Where do I put the container out for service?**
 - a. The container must be free of any debris obstructing and be placed at least 3-5 ft. away from any parked cars, mailboxes, or any other obstructions for the mechanical arm to be able to grab the container.

Christmas Decorating Contest Winners

Recognized for the best use of traditional décor, the winner of the Classic Christmas award is the Campbell Family at 501 PVD West.



Recognized for the most playful presentation that brings joy and laughter, the winner of the Whimsical award is the Rocha Family at 5610 La Plaza Cir.



Recognized for the most pride and love for America and Texas the winner of the Patriotic award is the Castillo Family at 1632 PVD East.



Recognized for the best and most creative use of lights the winner of the brightness award is the Lee Family at 1916 Guava Cir.



Meet our Palm Valley Residents

James and Lourdes Klingensmith

5618 Ben Hogan Palm Valley, TX 78552

956-320-3740/ 956-320-3027

We happily moved to Harlingen Texas from Virginia Beach in 2013. James is a veteran and worked at the Valley Baptist Hospital for over 3 years. Lourdes, having been in food service all her life, worked in a local Bakery-Café for over 6 years. We have 3 children, 5 grandchildren and 1 great grandchild combined who we love to visit as much as possible, but for now we call Texas our home.

We work as a husband-wife team with Smart Cremation as Pre-Need Advisors for the State of Texas. We service the Rio Grande Valley from Port Isabel all the way up to Edinburgh. We do informational seminars on Cremation Pre-planning as a service to our local communities. We love what we do because we inspire others to love more, worry less, and plan now.



City Hall

City Hall is open 8 a.m. to 5 p.m. Monday through Friday. Our staff is available to issue permits, take water or citation payments, and to answer any questions or concerns. The 24-hour drop box is available in front of City Hall and mail or email is still an option.

City Council meetings are open to the public with limited seating capacity. Additionally, meetings are being broadcasted on Zoom for those that wish to attend or participate from a remote location. If you wish to be added to the email mailing list for the Zoom meeting invite links, contact City Hall to make that request.

Municipal Court

Municipal Court hearings are being held through Zoom until further notice. Court hearing dates are normally on the 2nd and 4th Tuesday of the month.

Website and Facebook

Website improvements are forthcoming. Furthermore, a Facebook page for the City of Palm Valley has been approved to improve public announcements and information delivery.

Important Contact Information

AEP Texas Customer Service

1-877-373-4858

<https://www.aep.com/contact/>

Magic Valley

1-866-225-5683

<https://magicvallev.coop>

Upcoming Holidays and Events

Public Forum (Recycling Service)- January 31, 2023

Valentine's Day – February 14th, 2023

Parks and Rec Board Meeting- February 22, 2023

THE COUNCIL

Mayor Pro-Tem:

Gilberto Lucio

Councilmembers:

Annete Baker, Eric Hoff, Lisa Taylor, Jerry Wade.

City Hall: 423-8384

Municipal Court: 423-8384

Police DEPT: 873-1500

Water Services: 423-4040